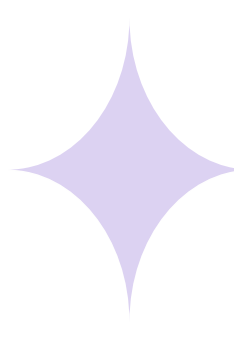


User Portal

ENTERPRISE WEB APP



PROJECT BRIEF

The ZTNA User Portal is a secure, web-based platform that enables users to authenticate and access authorized applications. Unlike traditional VPNs, it offers granular, application-level access with continuous validation of user identity and device posture, ensuring enhanced security.

PROBLEM STATEMENT

The current experience makes it difficult for users to quickly identify and access applications. A cluttered app list, ineffective visual cues, and unnecessary connection steps increase user effort and reduce overall efficiency.

SOLUTION

Identified usability issues in the existing design and proposed a modern solution to improve the overall user experience.

BUSINESS OBJECTIVE

- Contemporary look and feel design
- Improve User Experience

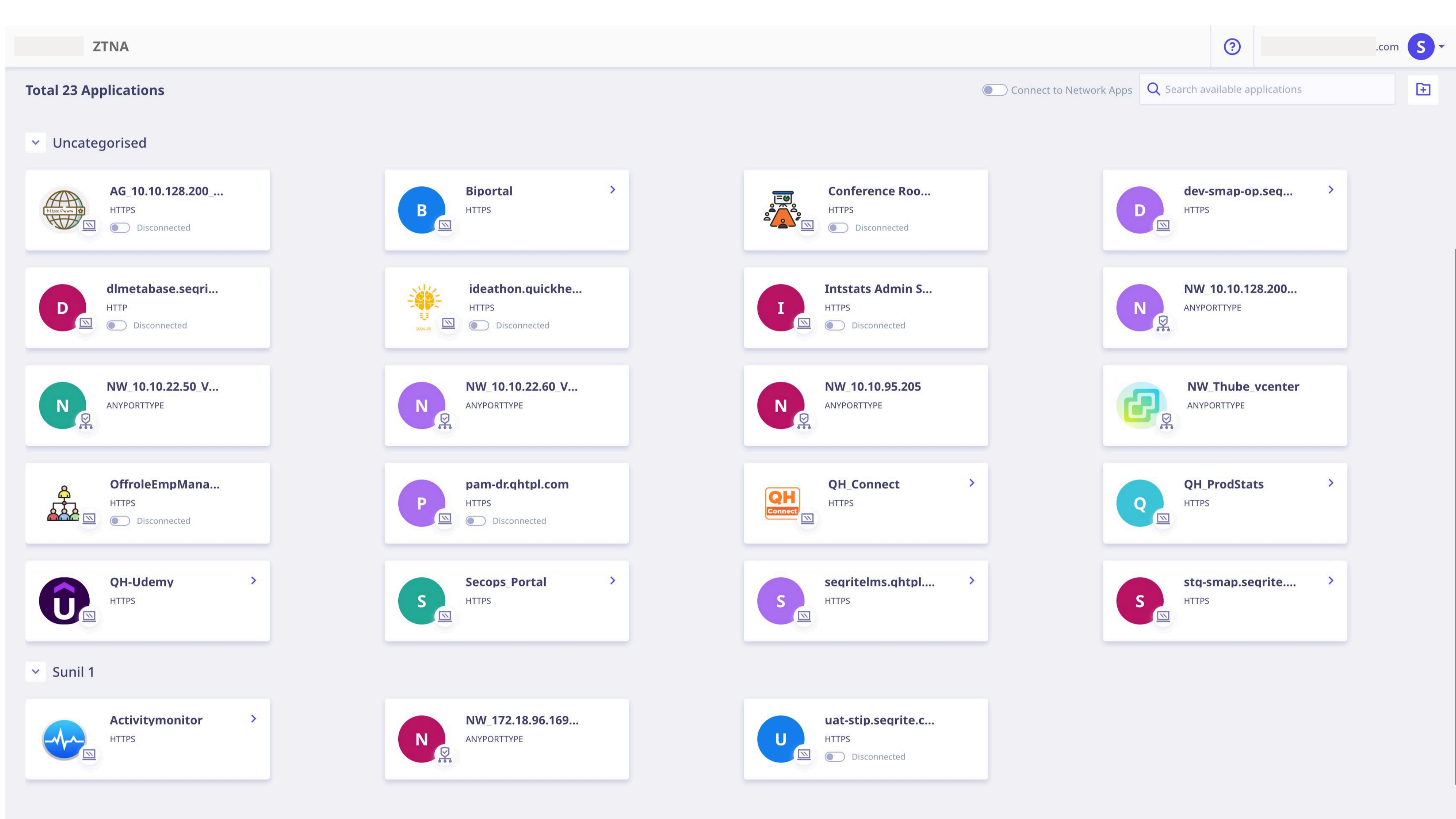
KNOW THE USER

As part of the design process, I gathered insights from stakeholders to understand user types, their tasks, and usage contexts. Based on these insights, I designed an intuitive desktop application experience.

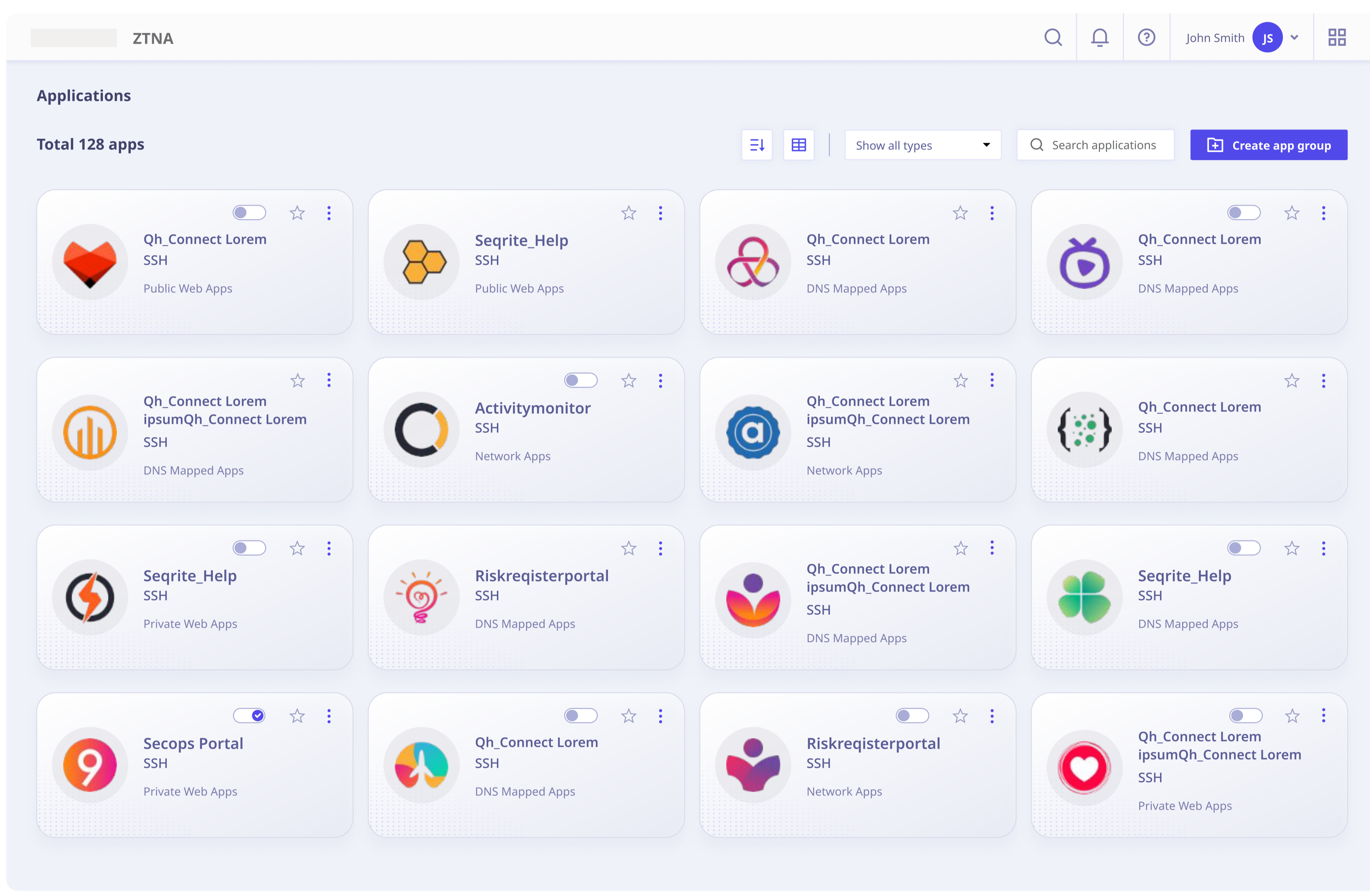
BUILT THE DESIGN LANGUAGE

We created a style guide to maintain consistency across all products and to support clear communication among desktop product owners.

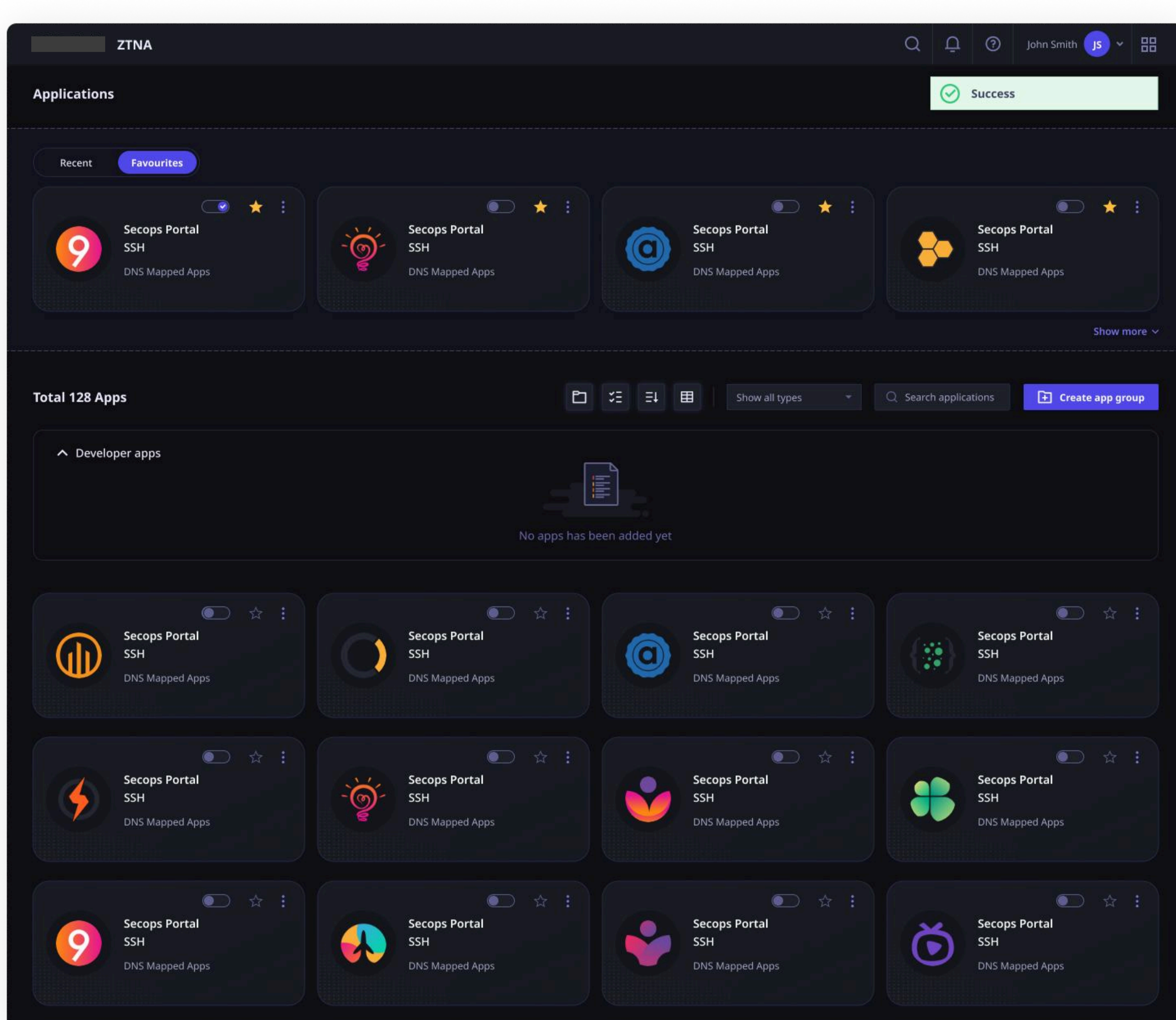
Existing Designs



Redesigned Experience



Dark theme



User Story 1: Sheetal (Tester - QA)

User Story: As a Tester (QA), I want to access the VM Machine, so that I can perform testing tasks of my applications

User Scenario:

- **Goal:** Efficiently test new applications on multiple devices.
- **Also I want to:**
 - a. Search for a VM application.
 - b. Raise a request for a new application.
 - c. Connect / Disconnect an application.
 - d. Organise my apps in a easy to understand folder structure.

